

# Mulgrave Basketball Refund Policy:

## Registration Fees:

Registering to play denotes an ongoing commitment for the season and is relied upon by the club to carry out significant pre-season administration and selection process. Player withdrawals after registration are disruptive to team selection/coaches and create considerable work for co-ordinators. Fill ins from other younger age teams are often required causing additional work and stress for the team coaches and administrators.

**Mulgrave Basketball will not provide any refund of registration fees once a player has taken the court in any competition game.**

## Game Fee Refunds:

**For the avoidance of doubt, refunds are not given for:**

1. Dislike of the team into which the player has been selected
2. Dislike of the allocated coach
3. Unavailability to train at the allocated time/day
4. Preferences not being met e.g.: not playing with friends
5. Dislike of the time/day in which the team is playing
6. Dislike of the low team number designated
7. Other sport/social commitments
8. Change of mind by players/parents

A full or part refund may be offered to players under the following circumstances:

1. Injury or other medical condition in which all or part of a season is missed. Refund will only be offered upon production of a medical certificate which states the period the player was unable to participate in physical activity.
2. Extenuating circumstances which must be provided in writing to Townsville Basketball for consideration. These will be considered on a case-by-case basis only.

Registration and Game fees cannot be carried over seasons. The amounts previously listed for season fees are for that specific season only. Unused or un-played games may not be carried over into the next season or year.

Full payment of all game fees is required by round 3 of competition for all junior players in the season in which they are participating.

Full payment of all game fees for Senior players is required by round 3 of competition in the season in which they are participating. Teams must make payment of individual game fees prior to taking the court each week. Failure to do so will incur a loss by forfeit for the team.

